



Patient & Caregiver Newsletter - May 2022

State of Ohio Board of Pharmacy Issues Provisional Dispensary Licenses for RFA II

On May 16, 2022, the State of Ohio Board of Pharmacy issued 70 provisional dispensary licenses as part of the RFA II process. A list of the provisional dispensary licenses awarded can be accessed using the following links:

- RFA II - List of Provisional Dispensary Licenses - [PDF](#)
- RFA II - List of Provisional Dispensary Licenses - [EXCEL](#)

For more information, please reference the RFA II Provisional Dispensary License FAQ, which can be accessed by visiting: www.pharmacy.ohio.gov/RFA2FAQ.

Registry Reminders

Registration Renewal

An Ohio Medical Marijuana Control Program Registry Card does not expire until the expiration date listed on the card. A patient may renew their registration beginning 30 days before the registration's expiration date. Registrants do not receive an automated email from the Registry with a link to renew their registration. Within 30 days of the registration expiration date, patients may visit www.ohiomedicalmarijuanaregistry.com and login with the registered email address and password. Once logged in, patients may select the "RENEW CARD" button listed under the registration card. **Caregivers will still renew their registration within 90 days of the registration expiring.**

NOTE: If the registration and recommendation are expired, the patient will need to obtain a new recommendation before they can renew the registration. After the new recommendation is issued, the "RENEW CARD" button will appear in the Registry account, and the patient can complete the renewal process.

Registry Log-in Assistance

When attempting to login to the Ohio Medical Marijuana Registry, you may receive an error message that states, "Invalid Email or Password". This error could occur if your email address is not registered with the system, an error was made in the email address entered in the "Email" field, or if the password entered into the "Password" field is incorrect.

- If you suspect that the email address used to register your account is incorrect, please contact your physician or MMCPRegistry@pharmacy.ohio.gov to verify the registered email address and make any necessary corrections.
- Once you have verified that you are using the correct email address, attempt to login again by retyping your password into the "Password field" and click "Sign in"
- If you forgot your password, or need to reset it, please follow the instructions outlined in the [Forgot Password](#) section of this article.

If you require additional assistance logging into the Registry, please submit a ticket to Bamboo Health at <https://medicalmarijuanaregistry.zendesk.com/>. For the best technical support experience, users may create a username and password to log in to the Registry Support System to track the progress of your ticket. Patients and caregivers can also obtain comprehensive technical support via the Helpdesk at (833) 276-0100.
