



No.	Question	Answer
OARRS Dispensation Data		
1	Quantity field – what should go in for PMP (DSP09)?	<p>The quantity field must be completed by entering the following unit of measure for each product purchased:</p> <ul style="list-style-type: none"> (1) Tier 1 and Tier 2 plant material – grams of product dispensed (2) Oil for oral administration – grams of product dispensed (3) Tincture for oral administration – milligrams of THC dispensed. (4) Capsule for oral administration – milligrams of THC dispensed. (5) Edibles for oral administration – milligrams of THC dispensed. (6) Metered oil or solid for vaporization – milligrams of THC dispensed (7) Patch for transdermal administration – milligrams of THC dispensed. (8) Lotion for topical administration – milligrams of THC dispensed.
2	What is the Patient ID number - PAT03?	<p>The registry ID number is the same as the patient’s medical marijuana registration ID number. This number is twenty characters long and appears on the patient’s registration card. Example below:</p> <p>This number is not any of the following:</p> <ul style="list-style-type: none"> (1) A driver’s license number (2) A word (3) A serial number or repeating number (e.g. 123456789, 111111111111, 1111-2222-3333-4444) (4) A name <div data-bbox="1087 1062 1663 1409" style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p style="text-align: center;">OHIO Medical Marijuana Registry T: (614) 466-4143, F: (614) 752-4638 77 South High Street, 17th Floor Columbus, OH 43215</p> <p>John Doe DOB: 06/06/1936 PATIENT Issued: 06/13/2019 Expires: 06/30/2020</p> <p style="text-align: right;">0000-0000-0000-0000-0000 </p> </div>



**Ohio Medical Marijuana Control Program
Dispensary Point-of-Sale FAQ**

UPDATED 11/21/2019



No.	Question	Answer
3	What should be listed in the patient name fields for First, Middle, and Last name?	The name fields should match the name on the patient registration card with no additions or subtractions to the name whatsoever. See example in question #3 above.
4	How should I enter the Date of birth?	The date of birth should match the DOB on the patient registration card. The DOB can be confirmed by comparing the patient registration card to a government issued I.D., such as a driver's license. See example in question #3 above.
5	What is the Caregiver's ID number (AIR05)	<p>The Caregiver ID number is the same as the Caregiver's medical marijuana registration ID number. This number is twenty characters long and appears on the Caregiver's registration card.</p> <p>This number is not any of the following:</p> <ul style="list-style-type: none"> (1) A driver's license number (2) A word (3) A serial number or repeating number (eg. 123456789, 111111111111, 1111-2222-3333-4444) (4) A name <div style="text-align: center;">  </div>
6	For the physician's DEA number – should I use the one provided for end to end testing?	No. A dispensary must use the Recommender DEA Number from the Ohio Medical Marijuana Registry.



**Ohio Medical Marijuana Control Program
Dispensary Point-of-Sale FAQ**

UPDATED 11/21/2019



No.	Question	Answer						
7	Can our POS system pre-populate the physician's DEA number?	No. The physician's DEA Number (or Recommender DEA Number) must be manually entered.						
8	If I have no sales, do I have to report to OARRS?	Yes. If no drug dispensation has occurred within twenty-four hours of the last date and time an OARRS report was filed, a dispensary must file a "zero report." A "zero report" must be filed no later than thirty-six hours after the last reporting time of the prior report filed. A dispensary whose business hours are not seven-days per week is required to inform the State of Ohio, Board of Pharmacy ("the Board") of their business hours and the Board will automatically submit a "zero report" on the dispensary's behalf on non-business days.						
9	Where can I find OARRS training?	Foundational training is available on the Board's Medical Marijuana Control Program website: medicalmarijuana.ohio.gov >Licensee Resources>Dispensary Employee Training & Continuing Education>Foundational Training E-Course for Prescription Monitoring Program						
10	What format should be used when reporting numbers into OARRS?	All numbers must be reported with at least one number on each side of the decimal in the following manner: <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th>Wrong</th> <th>Correct</th> </tr> </thead> <tbody> <tr> <td>3.</td> <td>3.0</td> </tr> <tr> <td>.2</td> <td>0.2</td> </tr> </tbody> </table>	Wrong	Correct	3.	3.0	.2	0.2
Wrong	Correct							
3.	3.0							
.2	0.2							
11	Our Point of Sale vendor is unable to automatically report required information to OARRS. What can we do to be compliant?	Dispensaries will need to complete and submit the 'Request for Manual OARRS Submission Variance' form.						
12	Where can the list of all required elements to be submitted to OARRS be found?	The list is provided in Appendix A of the Data Submitter Guide available on the MMCP website here . Relevant elements are referenced in parenthesis in questions 3-10 below.						



Ohio Medical Marijuana Control Program Dispensary Point-of-Sale FAQ



UPDATED 11/21/2019

No.	Question	Answer
13	What are differences between the two DEA numbers that need to be reported (PHA03) and (PRE02) and the NPI numbers (PHA01) and (PRE01)?	<p>The value to be entered in the PHA03 field, will be assigned based on the Dispensary License number (in the form OM + Numeric Characters in Dispensary License Number—i.e. 07X00XX).</p> <p>For the PRE02 field, the recommending physician’s DEA number should be entered. This can be found in the patient profile by clicking on the physician’s name.</p> <p>For recommender’s NPI number (PRE01) and Dispensary NPI number (PHA01) “1234567893” should be entered.</p>
14	When reporting quantities dispensed (DSP09) and days’ supply (DSP10) of plant material dispensed, what are the correct formats needed for submission?	The quantity dispensed (DSP09) should be weight in metric decimal units in grams e.g. 2.83g. The number of days’ supply of plant material that has been dispensed (DSP10) should be entered based on the Days’ Supply Reference Guide for plant material .
15	When reporting quantities dispensed (DSP09) and days’ supply (DSP10) of non-plant material dispensed, what are the correct formats needed for submission?	The quantity dispensed (DSP09) should be weight in metric units in milligrams of THC dispensed, e.g. 110mg. The number of days’ supply of non-plant material that has been dispensed (DSP10) should be entered based on the Days’ Supply Reference Guide for non-plant material .
16	What unit of measure should be used when reporting quantity dispensed of non-plant material ?	Dispensaries will use ‘Each’ when referencing the quantity dispensed (DSP11).
17	How should a partial fill dispensation be reported?	The partial fill indicator should only be 00 if the patient receives their entire 90-days’ supply at once. Otherwise, the number should be incremented with each dispensation (i.e. 01 for first partial fill, 02 for second partial fill) (DSP13).



**Ohio Medical Marijuana Control Program
Dispensary Point-of-Sale FAQ**

UPDATED 11/21/2019



No.	Question	Answer
18	How should a refill designation be reported? (DSP06/DSP04)	The reporting needs to reflect which refill cycle a patient is currently in (i.e. 0,1,2,3). Where a physician recommendation includes one or more refills, the current fill number can be found in the purchase summary of the Patient & Caregiver Registry (DSP06). The total number of Authorized Refills (DSP04) by a recommending physician can be found.
19	What are the conditions for the 'DSP02' field (dispensation number) needed to prevent rejection as a duplicate record by the PDMP?	This value should be a unique combination for each dispensary, patient and recommendation. When the patient receives a new recommendation, the "prescription number" should change. You must ensure that you will never produce a duplicate combination of dispensary, prescription number, refill code, partial fill indicator and dispensation date. If the PDMP receives a combination of those six values that already exist in the database, it will consider it a to be duplicate and ignore it.
20	How should a dispensation consisting of multiple products with different Product IDs be reported?	Each Product ID should be reported individually on their own line at the time of dispensation. If multiple items with the same Product ID are purchased in a single transaction, the products should be aggregated in a single line at time of dispensation.
21	What are the expectations of MMCP, about demonstrating the capability of a PDL's POS system to submit required information to METRC and OARRS?	During a Dispensary Pre-Inspection, the state will work with the PDL to conduct a full end-to-end "commissioning test" for using the dispensary's POS system. The test is to confirm that: (1) POS data is able to be received from and submitted to METRC; and (2) Required data is able to be submitted to OARRS (either automatically or manually). Further information will be made available to PDLs when they schedule their Pre-Inspection.
22	Data submitted from the POS is showing up as having been successfully submitted without errors in the Clearinghouse report but is not showing up in the dispensation history section of the Registry. How can this be resolved?	Reference the DSG and the OARRS reporting checklist below. Please note, two fields where incorrect data submission have been found to cause issues in this circumstance are: (1) ID Qualifier (PAT02), which needs to be "99 Other (agreed upon ID);" and (2) Product ID (DSP08) which needs to be in the M+11 digits format.



**Ohio Medical Marijuana Control Program
Dispensary Point-of-Sale FAQ**

UPDATED 11/21/2019



OARRS Reporting Checklist

Field Name	Format Required	Example
DEA Number	OM07X00XX	OM0790003
Patient Registry ID	XXXX-XXXX-XXXX-XXXXX	0080-8010-5060-5941-0065
Quantity (Weight)	X.XX [Metric – g]	2.83
Quantity (Each)	XXX [Metric – mg]	110
Product ID	M000000XXXXX	M00000005510
Product Name	[Form and Method] – [Strain Classification (Indica, Sativa, or Hybrid)] – [% THC] – [%CBD] – [# of grams]	Tier 2 Vap-Indica-28-10-8.49
(Days) Supply	X	5
Recommender DEA Number	XXXXXXXXXX	OH1234567