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## Dispensary Licensee Newsletter - March 2023

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### IMPORTANT UPDATES

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#### Medical Marijuana Dispensary and Employee Renewal Information

Medical Marijuana Dispensary Certificate of Operation and Dispensary Employee (Associated Key, Key, and Support) license renewal begins soon.

- **Dispensary Certificate of Operation renewal applications will open on April 1, 2023 and must be submitted no later than May 17, 2023.**
- **Dispensary Employee renewal applications will open on May 2, 2023 and must be submitted no later than July 1, 2023.**

NOTE: Only licenses with an 'Active' status and expiration date of July 1, 2023 will be eligible for renewal. Any employee who has experienced a separation of employment from a dispensary and therefore has an Inactive license, must complete a reinstatement application.

Employees licensed prior to April 1, 2023, who are associated with a dispensary awarded a certificate of operation as part of RFA II, will be required to renew even though the dispensary's certificate of operation is not subject to renewal in 2023.

Official notice providing instructions on license renewal and information on continuing education requirements will be disseminated in the near future.

#### **CORRECTION: NEW DISPENSARY CERTIFICATE OF OPERATION IN NEW PHILADELPHIA**

The State of Ohio Board of Pharmacy awarded a Dispensary Certificate of Operation to Ratio, located at 1145 W High Ave., New Philadelphia.

The Board has now issued 66 Dispensary Certificates of Operation.

The [interactive map](#) of Dispensaries with Certificates of Operation was updated within two business days following February 14, 2023.

#### **BOARD OF PHARMACY AWARDS DISPENSARY CERTIFICATE OF OPERATION IN BOWLING GREEN**

The State of Ohio Board of Pharmacy awarded a Dispensary Certificate of Operation to Nectar Medical Cannabis Dispensary, located at 1011 S Main St., Bowling Green.

The Board has now issued 67 Dispensary Certificates of Operation.

The [interactive map](#) of Dispensaries with Certificates of Operation has been updated.

#### **BOARD OF PHARMACY AWARDS DISPENSARY CERTIFICATE OF OPERATION IN HARPSTER**

The State of Ohio Board of Pharmacy awarded a Dispensary Certificate of Operation to Ohio Cannabis Company, located at 17043 County Highway 113, Harpster.

The Board has now issued 68 Dispensary Certificates of Operation.

The [interactive map](#) of Dispensaries with Certificates of Operation has been updated.

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## COMPLIANCE

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### 4/20 Events

Agents have been notified of information circulating regarding 4/20 events and advertisements, which may be in violation of OAC 3796:6-3-24(B). Any advertisement encouraging, promoting, endorsing, celebrating, or otherwise advertising the recreational nature of the date 4/20, may result in disciplinary action against the dispensary and/or Designated Representative.

The reduction of prices is a business decision and can be offered by medical marijuana dispensaries at any time of year. However, the advertisements of such price reductions or any advertisement must be submitted via the State of Ohio Board of Pharmacy's portal and approved prior to use.

As a reminder, use previously approved templates or other advertisements only. Adding additional text or images in reference to 4/20 to previously approved templates is *not* complaint.

Please direct any questions to your applicable agent.

### Multiple Patient Merge Requests

**Please follow the below guidance.**

Email [support@pharmacy.ohio.gov](mailto:support@pharmacy.ohio.gov) for multiple patient merge requests (do NOT email a specific person):

Be sure to include in the email:

1. Patient full name (and any prior names if they have had a name change)
2. Date of Birth
3. MMID#
4. Copy your dispensary's DR (so if we need to contact the dispensary, we know the specific person)

Please Note - Sending multiple email requests to Support does not expedite your request. If OARRS cannot find the multiple accounts, tickets are placed to Bamboo. Ticket requests can take several days for Bamboo to respond, and then the dispensary causing the issue needs to be contacted in order for Bamboo to fix the issue. This too takes time. OARRS has a very limited staff who also assist prescribers and pharmacists. Your patience is appreciated.

It is the responsibility of the dispensary to contact OARRS for multiple patient requests. Please do not have the patient contact OARRS.

Multiple patient situations are almost always caused by a preventable error, on the part of the Dispensary entering inaccurate data, such as:

- name and MMID# mismatches
- wrong date of patient birth
- caregiver name entered as the patient's name

\* Email only [MMCPRegistry@pharmacy.ohio.gov](mailto:MMCPRegistry@pharmacy.ohio.gov) (not [support@pharmacy.ohio.gov](mailto:support@pharmacy.ohio.gov)) for questions regarding adding indigent or veteran status, caregiver additions such as deletions or updates, or password resets for patient accounts.

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