Ohio Medical Marijuana Control Program
Dispensary Point-of-Sale FAQ

Updated 02/15/19

No.	Question	Answer
1	Our Point of Sale vendor is unable to automatically report required information to OARRS. What can we do to be compliant?	Dispensaries will need to complete and submit the 'Request for Manual OARRS Submission Variance' form.
2	Where can the list of all required elements to be submitted to OARRS be found?	The list is provided in Appendix A of the Data Submitter Guide available on the MMCP website here. Relevant elements are referenced in parenthesis in questions 3-10 below.
3	What are differences between the two DEA numbers that need to be reported (PHA03) and (PRE02) and the NPI numbers (PHA01) and (PRE01)?	The value to be entered in the PHA03 field, will be assigned based on the Dispensary License number (in the form OM + Numeric Characters in Dispensary License Number—i.e. 07X00XX). For the PRE02 field, the recommending physician's DEA number should be entered. This can be found in the patient profile by clicking on the physician's name. For recommender's NPI number (PRE01) and Dispensary NPI number (PHA01) "1234567893" should be entered.
4	When reporting quantities dispensed (DSP09) and days' supply (DSP10) of **plant material** dispensed, what are the correct formats needed for submission?	The quantity dispensed (DSP09) should be weight in metric decimal units e.g. 2.83g. The number of days' supply of plant material that has been dispensed (DSP10) should be entered based on the Days' Supply Reference Guide.
5	When reporting quantities of **non-plant material** products dispensed, is it necessary to use whole units of measurement?	Correct, since non-plant material medical marijuana products can only be sold in whole units, these should always be whole numbers (DSP09/DSP10).
6	What unit of measure should be used when reporting quantity dispensed of non-plant material?	Dispensaries will use 'Each' when referencing the quantity dispensed (DSP11).
7	How should a partial fill dispensation be reported?	The partial fill indicator should only be 00 if the patient receives their entire 90-days' supply at once. Otherwise, the number should be incremented with each dispensation (i.e. 01 for first partial fill, 02 for second partial fill) (DSP13).

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8	How should a refill designation be reported? (DSP06/DSP04)	The reporting needs to reflect which refill cycle a patient is currently in (i.e. 0,1,2,3). Where a physician recommendation includes one or more refills, the current fill number can be found in the purchase summary of the Patient & Caregiver Registry (DSP06). The total number of Authorized Refills (DSP04) by a recommending physician can be found.
9	What are the conditions for the 'DSP02' field (dispensation number) needed to prevent rejection as a duplicate record by the PDMP?	This value should be a unique combination for each dispensary, patient and recommendation. When the patient receives a new recommendation, the "prescription number" should change. You must ensure that you will never produce a duplicate combination of dispensary, prescription number, refill code, partial fill indicator and dispensation date. If the PDMP receives a combination of those six values that already exist in the database, it will consider it a to be duplicate and ignore it.
10	How should a dispensation consisting of multiple products with different Product IDs be reported?	Each Product ID should be reported individually on their own line at the time of dispensation. If multiple items with the same Product ID are purchased in a single transaction, the products should be aggregated in a single line at time of dispensation.
11	What are the expectations of MMCP, about demonstrating the capability of a PDL's POS system to submit required information to METRC and OARRS?	During a Dispensary Pre-Inspection, the state will work with the PDL to conduct a full end-to-end "commissioning test" for using the dispensary's POS system. The test is to confirm that: (1) POS data is able to be received from and submitted to METRC; and (2) Required data is able to be submitted to OARRS (either automatically or manually). Further information will be made available to PDLs when they schedule their Pre-Inspection.
12	Data submitted from the POS is showing up as having been successfully submitted without errors in the Clearinghouse report but is not showing up in the dispensation history section of the Registry. How can this be resolved?	Reference the DSG and the OARRS reporting checklist below. Please note, two fields where incorrect data submission have been found to cause issues in this circumstance are: (1) ID Qualifier (PAT02), which needs to be "99 Other (agreed upon ID);" and (2) Product ID (DSP08) which needs to be in the M+11 digits format.

OARRS Reporting Checklist

Field Name	Format Required	Example
DEA Number	OM07X00XX	OM0790003
Patient Registry ID	XXXX-XXXX-XXXX-XXXXX	0080-8010-5060-5941-0065
Quantity (Weight)	X.XX [Metric – g]	2.83
Quantity (Each)	X	3
Product ID	M000000XXXXX	M00000005510
Product Name	[Form and Method] – [Strain Classification (Indica, Sativa, or Hybrid)] – [% THC] – [%CBD] – [# of grams]	Tier 2 Vap-Indica-28-10-8.49
(Days) Supply	X	5
Recommender DEA Number	XXXXXXXXX	OH1234567