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The Ohio Medical Marijuana Control Program will strive to develop and maintain a Medical Marijuana Program that is:

- Patient-centered and safe.
- Responsive, data-driven, and transparent.
- Flexible, scalable, and sustainable.
- Characterized by consistency, integrity, and collaboration across one program.
Purpose:

• This resource guide is designed to provide Designated Representatives of PDLs with training material resources. The links and information outlined in this guide are examples of resources that meet the foundational training requirements.
• All dispensary employees must complete Foundational Training prior to dispensing medical marijuana in order to ensure patient safety as well as quality of service to patients and caregivers.

Navigation:

• The next slide is the Training Outline which provides quick references and useful links for more information on Foundational Training elements.
• In the back of this document is an Appendix with samples to assist development of foundational training materials.

Please Note:

• This guide is not an exhaustive list of materials that can be used by dispensaries to meet Foundational Training requirements.
• MMCP will provide a webinar fulfilling various required Foundational Training elements. However, please be advised that the webinar will not satisfy 100% of the Foundational Training required.
# Training Outline

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* = MMCP Provided Foundational Training Material

** = All Foundational Training references in ORC 3796:6-3-19 can be found under section C.
Dispensary employees must have foundational training before dispensing any medical marijuana.

- Foundational training does not qualify as continuing education needed to maintain an employee license

- Detailed foundational training requirements can be found [here](#)
A. Administrative

A.1. Prescription Monitoring Program (PMP) Training
A.2. Inventory Tracking System
A.3. Dispensary Confidentiality Requirements
A.4. Maintaining Employee Licensing
A.1. Prescription Monitoring Program (PMP) Training

Reporting into OARRS and Tracking 90-day Supplies

This is included in Foundational Training E-Course for Prescription Monitoring Program (PMP) Training, Reporting into OARRS, and tracking 90-day supply provided by the MMCP

Specific Topics covered are:

• Overview of Ohio’s Prescription Monitoring Program
• How to Obtain an OARRS User Account
• Accessing OARRS and Patient Registry Training

Note: This course is a separate from the Foundational Training E-Course provided by the MMCP
A.2. Inventory Tracking System Training
How to use METRC as Ohio’s Seed-to-Sale system

**METRC Training Website** – Website with training links for Ohio’s MMCP inventory tracking system

*The material referenced above are not included in the MMCP Foundational Training Course*
A.3. Dispensary Confidentiality Requirements

Ensuring that patient information is kept confidential

OAC 3796:6-3-18 Dispensary Confidentiality of Patient Records

• Patient-specific dispensary transactions are confidential, not a public record, and should not be shared with anyone, except for the certain situations

• Investigations are acceptable situations to sharing patient-specific information

• Dispensary records retention is to be kept for three years
A.4. Maintaining Employee Licenses

Legal requirements for ensuring Employee Licenses are up to date and accurate, including reporting, renewal and CE requirements

Topics covered in this are:

**OAC 3796:6-2-08 Licensing of Medical Marijuana Dispensary Support Employees**
- Process for License Renewal
- Process for License Termination
- Reporting Responsibilities

**OAC 3796:6-3-19 Employee Training Requirements**
- Continuing Education Requirements
B. Patient Care

B.1 Toll-Free Line Training
B.2 Qualifying Conditions
B.3 Forms and Methods
B.4 Recognizing Medical Marijuana Abuse
B.5 Medical Marijuana Adverse Events
B.1. Toll-Free Helpline Training

Toll-free Helpline number: 1-833-4OH-MMCP (1-833-464-6627)

Hours of Service: Monday-Saturday, 7:00AM to 9:00PM EST

When to refer patients and caregivers to the Toll-free Number:

• To report any adverse reaction to medical marijuana. (medical director or equivalent to be on staff)

• Any question about the Medical Marijuana Program
B.2. Qualifying Conditions

Instruction on qualifying conditions for medical marijuana patients

There are 21 Qualifying Conditions

- AIDS
- Amyotrophic lateral sclerosis
- Alzheimer’s disease
- Cancer
- Chronic traumatic encephalopathy
- Crohn’s disease
- Epilepsy or another seizure disorder
- Fibromyalgia
- Glaucoma
- Hepatitis C
- Inflammatory bowel disease
- Multiple sclerosis
- Pain that is either chronic and severe or intractable
- Parkinson’s disease
- Positive status for HIV
- Post-traumatic stress disorder
- Sickle cell anemia
- Spinal cord disease or injury
- Tourette’s syndrome
- Traumatic brain injury
- Ulcerative colitis

Link to Qualifying Medical Conditions  [https://medicalmarijuana.ohio.gov/patients-caregivers](https://medicalmarijuana.ohio.gov/patients-caregivers)
B.3. Forms and Methods

Currently Approved Forms & Methods and Prohibitions of Medical Marijuana Use (House Bill 523)

Currently Approved Forms & Methods

- Oils
- Tinctures
- Plant Material
- Edibles
- Patches

Prohibited Forms and Methods

- Forms and methods considered attractive to children
- Forms that require smoking or combustion
B.4. Recognizing Medical Marijuana Abuse

Learning to recognize signs of medicine abuse or adverse events in the medical use of marijuana by a patient

SBIRT Training Provided by OhioMHAS

Click on link for free course

The materials referenced above are not included in the MMCP Foundational Training Course.
B.4. Adverse Events

Learning to recognize signs of medicine abuse or adverse events in the medical use of marijuana by a patient

Use of marijuana can cause the following side effects:

- Dry mouth
- Nausea
- Vomiting
- Dry or red eyes
- Heart & blood pressure problems
- Lung problems
- Impaired mental functioning
- Headache
- Dizziness
- Numbness
- Panic reactions
- Hallucinations
- Flashbacks
- Depression
- Sexual problems

What to recommend to patients who are experiencing Adverse Events

In case of an emergency:
- Stop using medial marijuana and seek medical assistance (contact your physician)

For non-emergency situations contact:
- Your physician
- The Ohio Medical Marijuana Control Program Toll-Free Helpline at: 1-833-4OH-MMCP (1-833-464-6627)
C. Compliance

C.1. Security Measures and Controls
C.2. Regulatory Inspections and Law Enforcement
C.1. Security Measure and Controls

Security measures and controls to deter and detect the theft or loss of Medical Marijuana

Security Measures and Diversion Prevention

- Training materials for this element are to be created by each dispensary location to due to the unique needs and structure of each facility

- OAC 3796:6-3-7 Security, control, and storage of medical marijuana at a dispensary

What a dispensary should do in the case of theft or loss of medical marijuana

1) Notify the State of Ohio Board of pharmacy, by telephone immediately upon discovery of the theft or loss

2) Report in writing to the State of Ohio Board of Pharmacy within 48 hours following the discovery of such theft or loss regardless of whether the medical marijuana is recovered and/or the responsible parties are identified and action taken against them

- OAC 3796:6-3-11 Duty to Report
C.2. Regulatory Inspections & Law Enforcement
Instruction regarding regulatory inspection preparedness and law enforcement interaction

OAC 3697:6-4-02 Compliance and Inspection of Medical Marijuana Dispensaries

• Law Enforcement access to dispensaries
• Law Enforcement access to documents
Questions and Contact Info

For any questions regarding Foundational Training, please contact:

MMCPTraining@Pharmacy.Ohio.Gov